Oleeo

SUCCESS SUMMIT 2025.



www.slido.com, code: #1557972



YOUR COMPÈRES.



Stefan
Sawh
Head of Commercial



Chance
Newcombe-Bilham
Commercial Director







Kindly Hosted by:

NOMURA

Thank you for having us!

Oleeo

AGENDA.

10.00	Networking Breakfast			13.45	Product and Innovation Breakout	Best Practice	JCy
10.30	Welcome			15.45	Session	Breakout Session	Consultancy
10.45	Keynote Speaker: Wilson			15.00	Break		
11.15	Break			15.15	Customer Story: Sopra Steria		
11.30	Product and Innovation Breakout Session	Best Practice Breakout Session	Consultancy	15.45	Expert Panel Discussion		
				16.30	Innovation Roadmap, Awards & Recognition, Finale		
12.45	Lunch & Product Surgery			17.00	Dinner and Drinks on the Terrace		









Brought to you by your **Customer Success** Team.

Supported by our Marketing Teams & Product Teams.

Accompanied by our Sales, Commercial, Delivery, HR & Finance Teams.

YOUR CONSULTANTS!





Martyn Oliver Head of Service Delivery



Matthew Bradbury
Principal Consultant





Louisa Stephen Implementation Consultant



James Devonshire
Principal Consultant

Oleeo



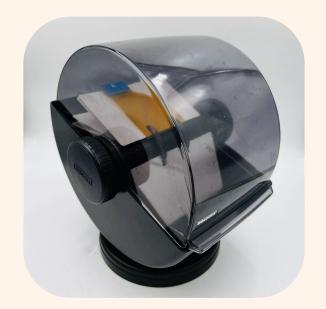
OLEEO TURNS 30!



TECHNOLOGY AND THE WORLD OF WORK NEARLY 3 DECADES AGO ...

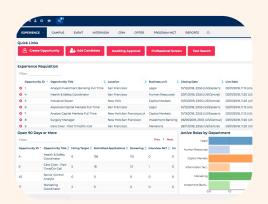






THE WORLD OF WORK AND RECRUITMENT TECHNOLOGY EVOLUTION.









EVOLUTION OF RECRUITMENT TECHNOLOGY



Oleeo

IT'S STILL ALL ABOUT PEOPLE!













WHAT TODAY IS ABOUT ... (POWERED BY GEMINI)









WHAT TODAY IS ABOUT...









KEYNOTE SPEAKER.

Janine Chidlow, Managing Director - Wilson.

Want to ask Janine a question? Visit: www.slido.com, Code: #1557972





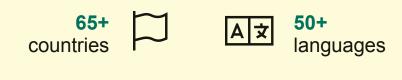
Planning for the unplannable

in talent acquisition.

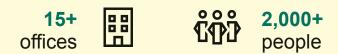
Janine Chidlow Managing Director



We're a people-topeople business.

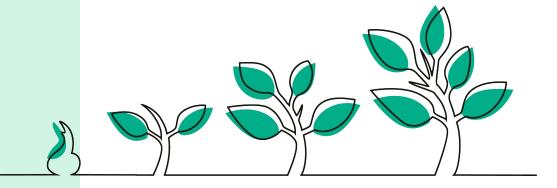






Our Services

- Recruitment Process Outsourcing
- Contingent Solutions
- Executive Search
- Talent Advisory
- Talent Intelligence
- Technology Advisory



Setting the stage.

- Economic volatility & shifting landscape
- Talent leaders in critical seat at table
- Workforce sustainability model
- 4 Steps to get there



Shift in talent landscape.

Pandemic **transformed work patterns**,
preferences, and
employer-employee
dynamics

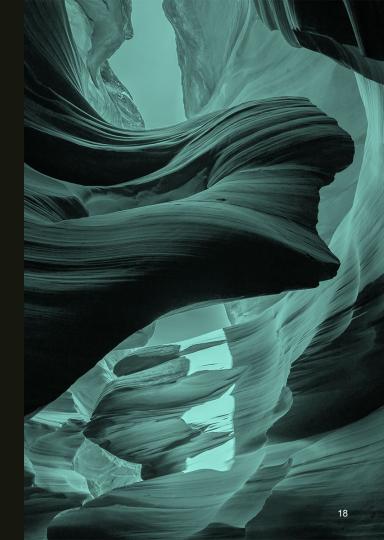
Generative AI could automate up to 30% of work hours by 2030, with 60% altered

McKinsey, 2023

Globalisation and economic shifts **add further complexity**, affecting job stability worldwide

Regional shifts in working age population are **transforming global economies** and labour markets

World Economic Forum, 2025



Human-led, tech-driven transformation.

Project_and_assignment_creation_assistant

Applicant_skills HR_transactions_assistant

Informational_search_assistant

degree_feedback_summary

matching_assistant

Candidate_skills

Career_assistantFeedback_writing_assistant

Compensation_planning_and_discussion_assistant

Interview_assistant

Skills_inference_based_on_performance_dat

Job_description_assistant planning_assistant Skills_architecture_assistant planning_assistar

2025 is not only the year of the Superworker, it's also a year of business reinvention.*

*The Josh Bersin Company, 2025



Adaptability matters.

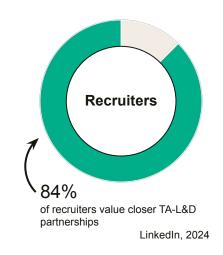
- Short-term fix comes at a high cost
- World of work not standing still
- Candidate experience is at risk

How will the talent function lead the way?

- Cross-functional partnerships
- Leverage technology (at the right time)
- Promote employee sustainability

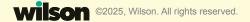
Talent management is one of the **top 10 core skills** for both 2025 and 2030

World Economic Forum, 2025





Who in the room feels their organisation's talent strategy is future-ready?



Workforce sustainability



Workforce sustainability model

Interconnected framework to help talent leaders contribute to long-term health and adaptability of the workforce









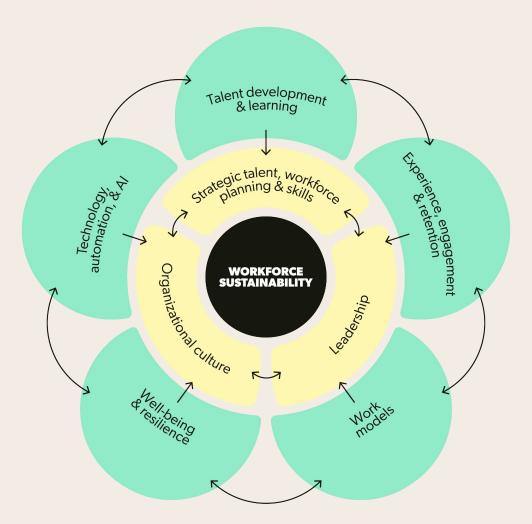












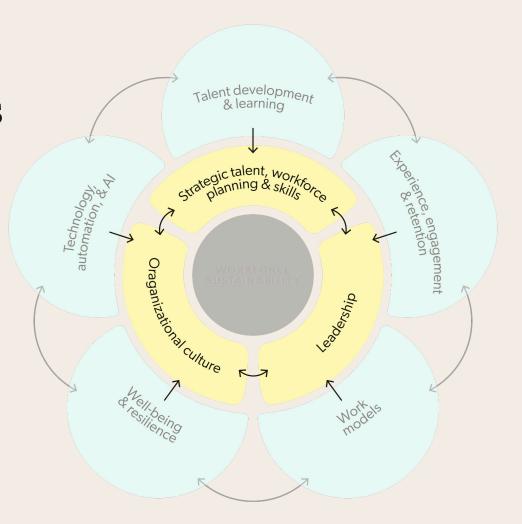
Foundational pillars

Aligning talent strategy with an organisation's values

Cultural change is essential for workforce sustainability, but it's a gradual process that requires deliberate action. A thriving culture focuses on continuous learning, adaptability, and collaboration, enabling organizations to remain resilient in a volatile environment."

Alicia O'Brien

SVP of Innovation, Consulting & Customer Success

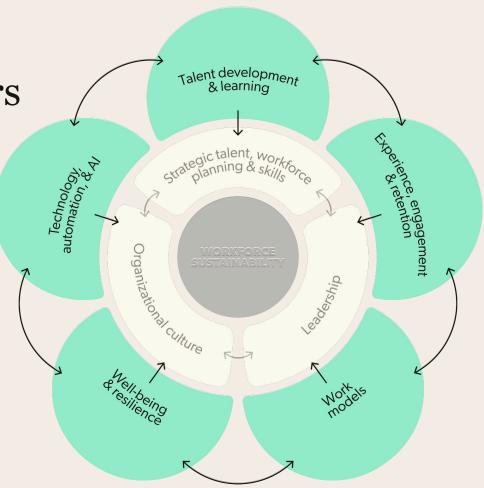


Action-oriented pillars

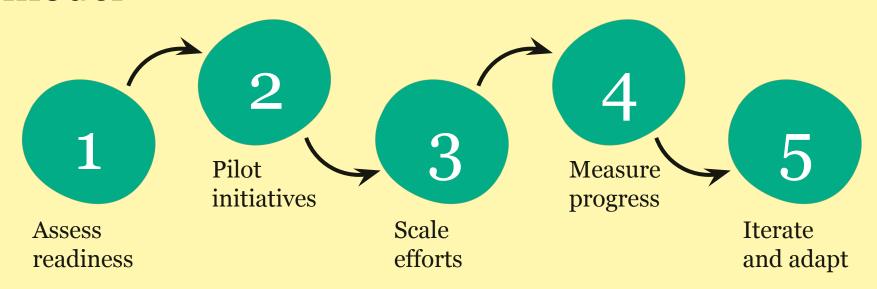
Agile, future-focused strategies

Focus on sustainable strategies that can flex and scale as needed by investing in innovation, infrastructure, and talent. This allows you to address current challenges while also positioning your organization for growth and resilience in the years to come."

Craig Sweeney EVP, Global Solutions



Steps to adopt your workforce sustainability model





What's next?

Plan for uncertainty

Embed agility into processes

Develop a change ready workforce

We must broaden our definition of sustainability beyond "built to last" to include "built to adapt." A sustainable workforce doesn't cling to outdated ideas about permanency, but embraces a flexible relationship with talent"



consultant and broadcaster







Internal gigs

Enable internal mobility by reallocating talent for short-term projects

Intrapreneur Opportunities

Permanent Side Hustles





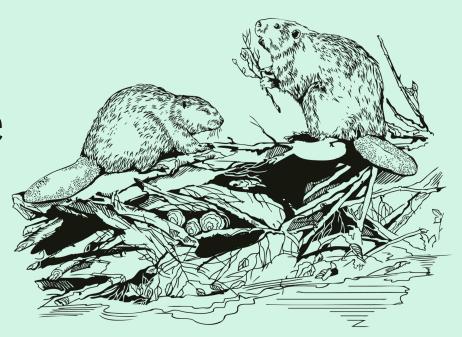






Agile workforce

Develop a network that gives you scalability through a variety of channels to manage short-term recruitment needs.



AI and technology

Use AI to automate administrative tasks, predict future workforce needs, and enhance decision-making.



Key takeaways

- 1. Build resilience by planning for uncertainty and embedding agility into your strategy
- 2. Internal gigs, Intrapreneur opportunities, skills-based hiring, agile workforces and AI integration provide quick wins
- 3. Collaboration across functions is essential for long-term success.

Let's build a future-ready workforce and drive business success – *together*.



A fresh take on talent

View our Workforce Sustainability series here







HOW DO YOU?

Sharing advice on how you ...







How do you maintain quality, fairness, and consistency in shortlisting when application volumes are high and hiring managers have differing views on what 'good' looks like?

How do you maintain candidate engagement during the pre-employment checking stage, particularly when progress depends on other teams and third parties so delays are unavoidable?

How do you embed proactive reporting into day-to-day activity, rather than reacting only when reports are requested?

How do you make effective use of silver medallist candidates rather than letting them exit the process entirely?

How do you balance automation with human interaction during early recruitment stages?



THE NEW OLEEO CONFIGURATION GUIDE.

Launching at the Success Summit.

A fully re-written, task-driven Configuration Guide — now easier to follow, especially for non-technical users.





THE NEW OLEEO CONFIGURATION GUIDE.



WHAT'S INSIDE?

Step-by-step instructions
Real-world use cases
Expert tips and best practices
Covers all topics from Level 1,
2, and 3 Configuration.



WHERE TO FIND IT?

On the **Knowledge Base** in the Oleeo **Community**

(Available to anyone with a registered Community account)



WHAT'S NEXT?

In the future, we'll be connecting the guide to **OleeoQ** — our Al-powered chatbot.

It will provide **tailored answers** to your specific configuration questions by drawing directly from the Configuration Guide.





Personalised candidate buttons	Email branding	Pinned telephone numbers
Auto move to talent pool for silver medalists	Visual candidate progress tracker	Multiform vacancy process
Bounced email reporting	One click vacancy posting (and unposting)	Candidate feedback

Oleeo





















Improve Candidate Experience



Improve Hiring Manager Engagement



Improve Candidate Attraction



Improve Quality of Hire



Reduce Time to hire



Recruitment Efficiencies (Automation)



Improve D&I









PERSONALISED CANDIDATE BUTTONS.



REDEPLOYEE OPPORTUNITIES REDEPLOYEE JOB BOARD HELP CENTRE

GARETH GATES +

APPLICATION CUSTOMER SUCCESS MANAGER

CUSTOMER SUCCESS MANAGER: PRE-EMPLOYMENT CHECKS

I PROVIDE CONSENT FOR OLEEO TO CONTACT ELOISE AT GOOGLE.COM

I PROVIDE CONSENT FOR OLEEO TO CONTACT FRANK AT TOP HAT

WELCOME TO THE TEAM, GARETH!

We are so pleased you have accepted our offer to join Oleeo.

We are currently conducting your pre-employment checks. Please see below for an update on how these are going:

- X Reference 1 in progress
- X Reference 2 in progress
- X Vetting in progress
- X Right to Work in progress

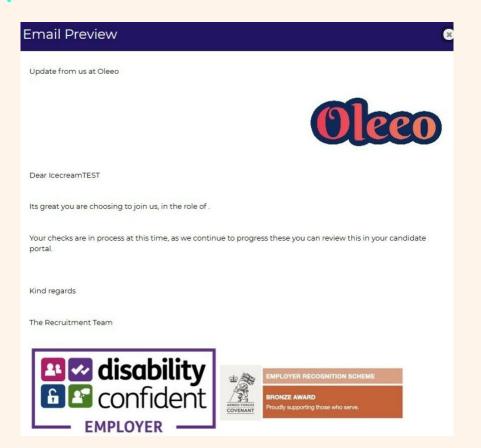








EMAIL BRANDING









PINNED TELEPHONE NUMBERS.

CREATE ACCOUNT in Sign in with LinkedIn f Login with Facebook G Sign in with Google • If you already have an account - please select 'Login' from the menu above or the link at the bottom of the page. • To create a new online application account, enter your personal details below. Please use a non university email address that you will have permanent access to as our main method of contact with you will be via email. **First Name Last Name Mobile Number** Country Code **Country Code** Email United Kingdom +44 United States of America +1 **Confirm Email** Afghanistan +93 Choose Password (min 12 Aland Islands +35818 characters) Albania +355 Algeria +213 Confirm Password American Samoa +1684 Andorra +376 I'm not a robot reCAPTCHA Privacy - Terms Angola +244 Anguilla +1264 The information you provide on th your application is Antigua and Barbuda +1268 successful, to administer your per personal details, please read our DATA PROTECTION STATEM data collection policies Argentina +54 and use of personal data. Armenia +374 By choosing to submit your regist eld and used as Aruba +297 described above. Australia +61







AUTO MOVE TO TALENT POOL.

✓ Auto Populate From Application Process

Saved Search *

MR Talent Bank - opt-in

× ▼







CANDIDATE PROGRESS TRACKER.

APPLICATION HEALTHCARE SUPPORT WORKER

HEALTHCARE SUPPORT WORKER: APPLICATION RECEIVED - OLEEO



Thank you for your interest in Oleeo.

We'll email you about your application's progress, or you can check this in your Application Centre.

You can add your application to the talent bank to be considered for more roles like this one.

We'd appreciate it if you could provide some feedback on the online application process by clicking on the 'Give us your feedback' button above.

PROGRESS TRACKER

Screening Interview Offer Onboarding







MULTI FORM VACANCY.

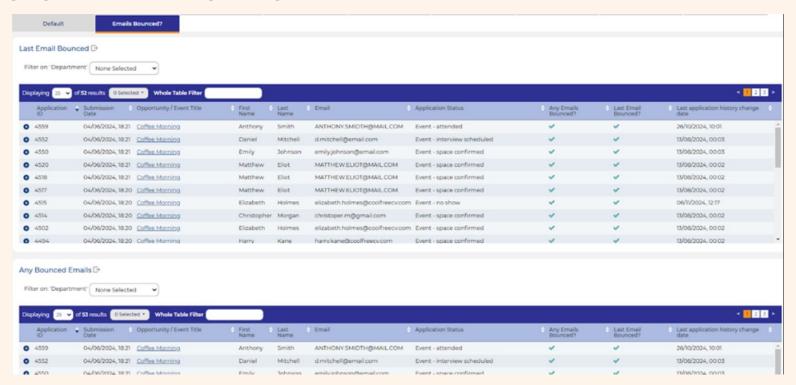
Stage 1 - Initial Vacancy Creation Details Completed	~
Stage 2 - Approval Request Details Completed	~
Stage 3 - Approval Decision Completed	~
Stage 4 - Advert Details Completed	~







BOUNCED EMAIL REPORTING.

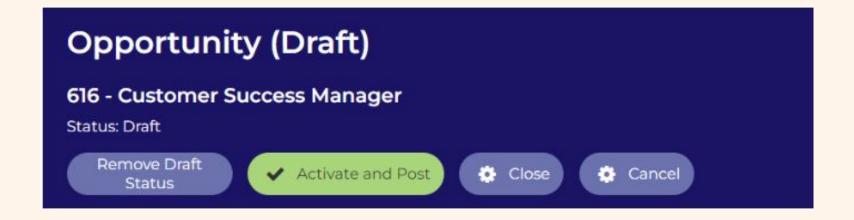








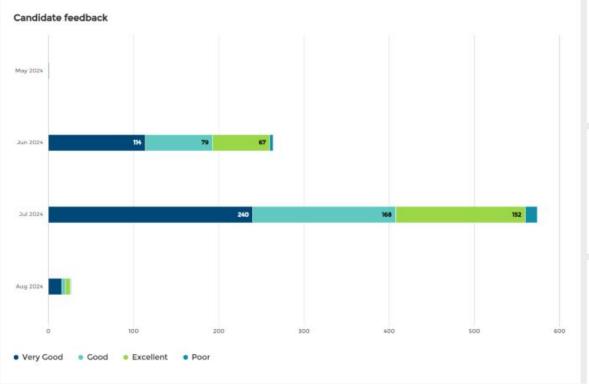








CANDIDATE FEEDBACK.



866 total responses

847 positive responses

19 negative responses





HIDDEN GEMS.

Over to you...





Which features have given you the biggest successes?

What have you customised for your organisation that is a real time saver?

Where have you looked on the Oleeo Community for advice and how has that helped?

What have you done to make your HM's job easier?

THE OLEEO COMMUNITY.

The Oleeo Community is there for all of you.

- Full of useful, hints, guides and support documentation
- Chat to others on the forum, pose questions and share knowledge
- Access the Config Guide!

It's your one stop shop for all things Oleeo!





sopra Steria

CUSTOMER STORY.

Marc Jenkins, Head of Major Programmes - **Sopra Steria**.

Want to ask Mark a question? Visit: www.slido.com, Code: #1557972





Who are Sopra Steria?

Shared Services Connected Limited was created in 2013 as a unique joint venture between Sopra Steria and the UK Cabinet Office. We're the largest provider of critical business support services for Government, Ministry of Defence, Metropolitan Police Service and the Construction Industry Training Board (CITB). We deliver **core and specialist** solutions for the **public sector**, including:

- **Resourcing Services** Pensions Administration
- HR and Payroll
- Finance and Accounting
- Contact Centre
- Data Insight and Procurement

In early 2025 Sopra Steria made the decision to create a new branch of its business called Transformation Business Services this moved Resourcing Services into its own department to accelerate the implementation of new tech and AI and pivot further towards recruitment outcomes within **Sopra Steria**.

















Where have we used Oleeo and why...?



Speed



Configuration Flexibility



Automation Routines



Public Sector Knowledge



Alignment with our AI vision















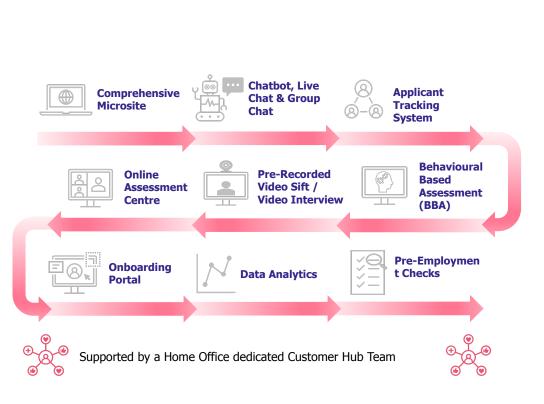


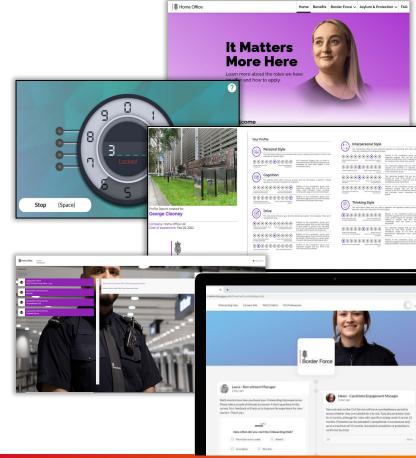






How do we deploy technology for Home Office?





Sopra Steria Resourcing Supplier Eco-System



sopra steria



EXPERT PANEL DISCUSSION.

Owning The Future: The Skills That Will Define Recruitment In 2027?

Want to ask the panel a question? Visit: www.slido.com, Code: #1557972





OWNING THE FUTURE: THE SKILLS THAT WILL DEFINE RECRUITMENT IN 2027?



Mark Kunaseelan
Head of Resourcing
University of the Arts London



Michelle Dring
Head of TA & Workforce Planning
Wiltshire Police



Tom Lakin
Global Practise Director, Future of
Work Advisory, Talent Advisory
Robert Walters







OLEEOQ CHATBOT.

Alan MulHolland, Chief Inspector - **Police Scotland**.

Want to ask Alan a question? Visit: www.slido.com, Code: #1557972



A job like no other.

Recruitment & Selection





OleeoQ – Chatbot





Artificial Intelligence (AI).

Increased efficiency, reduced bias, and improved candidate experience?

The Challenges.



"Our recruitment teams were spending a significant amount of time bogged down in administrative tasks and repetitive processes. This takes valuable resources away from engaging with potential candidates and building a modern, forward-thinking recruitment function.

We recognised the need for a solution that would free up our recruiters to focus on what truly matters: finding the best talent for Police Scotland."



The Solution.



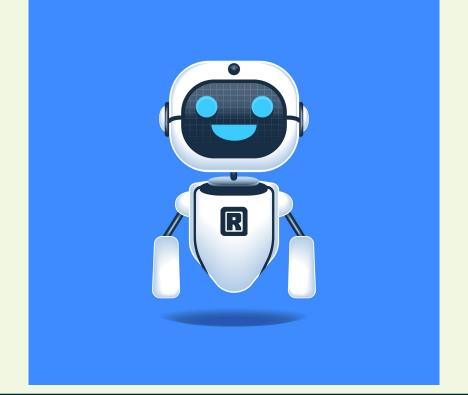
OleeoQ - Al Powered Chatbot

- 24/7 operation instantly personalise responses to increase candidate engagement;
- Pre-screening handles repetitive initial questions;
- Frees up our recruitment team to focus on high-value tasks and attraction;
- Easy to adopt and deploy (well relatively!);
- Back by Oleeo Candidate Help Desk -Human-assisted support is there when needed.













The Impact So Far.



Admin time significantly freed up

With the chatbot now handling the vast majority of candidate questions, a lot of which are the same questions, our recruitment teams are now able to focus on important tasks such as events, candidate focused journey, building relationships and evaluation of process.



Continues to support us in modernisation

Al has enabled Police Scotland to embrace a modern, forward-thinking approaches to recruitment, appealing to generations of people who expect 24/7 support. Our chatbots Enhance Candidate experience and allows for continuous, instant support, improving on our candidate satisfaction ratings.



Positive Equality Impact Assessment

Recent equality impact of candidates with a disability shows a positive experience. People feel more comfortable asking the chatbot questions than if they were asking an individual. Chatbots offer a judgment-free space for applicants to ask questions, and importantly, they do not link to personal or live application data, ensuring an equitable and inclusive service.





What Is Next?

- Chat GPT and other online tools are available and used in a range of academic and Policing purposes – This is happening so embrace it;
- Online tools have assisted applicants for years, so long as we get a sense of them in an application form or CV then our processes will do the rest;
- Al Shortlisting and Selection for high volume roles.....











Governance.



Candidate Charter – The Do's and Dont's

Candidate Charter:

"We recognise that candidates may use AI tools to support their application and to conduct important research about the recruitment process and the organisation.

Ultimately, we want to learn about you, your individual experiences, perspectives, and suitability for the role. These are personal to you and not something Al can truly generate or replace".



Do's:

- Ensure Al-created materials reflect your own skills, experience and knowledge;
- Use it to articulate your own ideas and thoughts;
- Review and edit Al generated content to ensure its accuracy and that it aligns to your personal application;
- Utilise AI, if required, to help with research, gathering information and prepare for the application process;
- Use AI as a preparation tool for interviews to format your examples;
- Ensure AI created material reflects you personally;
- Engage with the recruitment team if uncertain on how Al can support you.



Don'ts:

- Rely on AI to create your application;
- Copy and paste direct from AI tools;
- Use AI to generate answers and experiences which are not your own;
- Use AI tools during any virtual interviews, answers should be a genuine reflection of you and your own experience.





"Our project showed us that innovation doesn't have to be slow or expensive. With the right approach it is possible to deliver a smart, modern solution - quickly, efficiently and with impact that far outweighs the investment."





A job like no other.



Oleeo

Oleeo AI - Today's Power & Our Future Vision

More powerful together

oleeo.com

OLEEO: THE HUMAN-CENTRIC, AI-FIRST RECRUITMENT PLATFORM THAT WILL SUPERCHARGE YOUR ABILITIES.



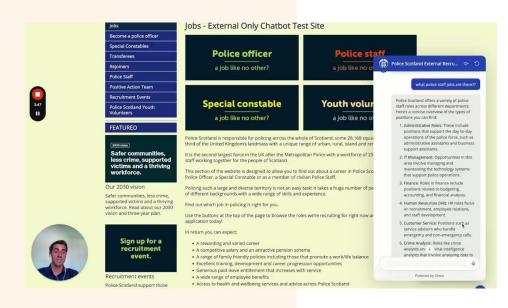
Q P P SOURCE	ENGAGE	ိုဂိုို SELECT	ONBOARD
Job Posting&Programmatic Ads	Assisted Writing	Assessments	Offers
Skills Search & Match / Talent Rediscovery	OleeoQ Job Creation Agent	SkillsAssess Skills Assessment Agent	Pre-Employment Checking
Candidate Navigator Career Site Personalisation Agent	Career Site	Video & Phone Interviews Phone Screening Agent	Vetting
Pre-Screening Chatbot	Job Seeker	OleeoQ - Conversational Al Interviewee	New Hire
Internal Mobility Portals	Oleeo Connect - Web + Email Personalisation		
	CRM	Interview Notes Transcribe & Summarise Agent	Onboarding
	Text Engage	Interview Scheduling	
	Video Engage	Screening, Interviewing	



OLEEOQ: 24/7 ENGAGEMENT = RECRUITER FREEDOM.

OleeoQ - improves candidate experience, hire quality and cuts admin.

- Answers commonly asked candidate questions:
 - o roles, application process, eligibility criteria.
- Where the candidates question is unanswered hands-off to a helpdesk...
- OleeoQ constantly improves.
- Typically answers 30-40k questions per annum and saves one person's time (in an organisation making 2k+ hires pa), and..
- Improves candidate experience; the conversion of job seekers to quality applicants; and the effectiveness of attraction spend by £10,000's.

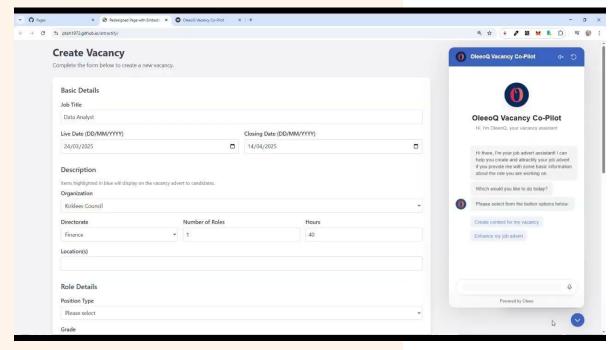




OLEEO VACANCYIQ: INTELLIGENT ATTRACTION

VacancyIQ leverages artificial intelligence to enhance candidate attraction and streamline the initial stages of the evaluation process by ensuring content resonates effectively with target candidates.

- Al-driven job title generation.
- Al-powered job description creation and optimisation.
- Bias detection and inclusive language suggestions.
- Social media post generation.
- Keyword optimisation for searchability.
- Al-assisted application question generation.
- Al-driven interview question generation.





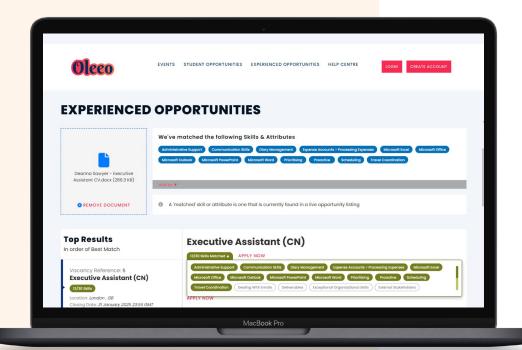
PERSONALISED ENGAGEMENT / CANDIDATE EXPERIENCE.

<u>Candidate Navigator</u> improves candidate experience and quality.

Navigator guides candidates to the opportunities matching their skills...

...recommending jobs that match the skills in the candidate's resume...

...as a result, recruiters receive higher quality applicants matched to the opportunity.



AUGMENTED HUMAN DECISION-MAKING / TALENT POOLS

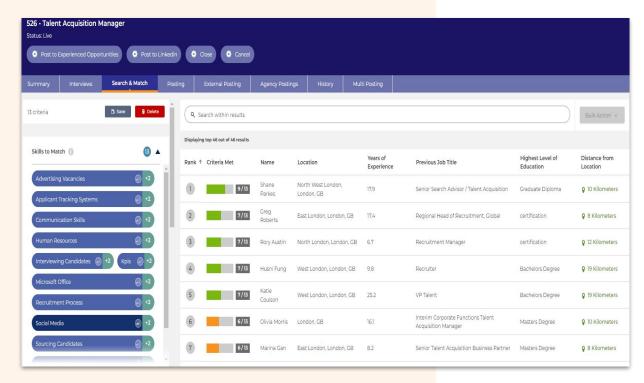


Al driven candidate matching by skills profile:

- When a new job is created, Search and Match analyses the job description skills.
- And provides a matching list of applicants from your talent bank / reserve lists by skill.

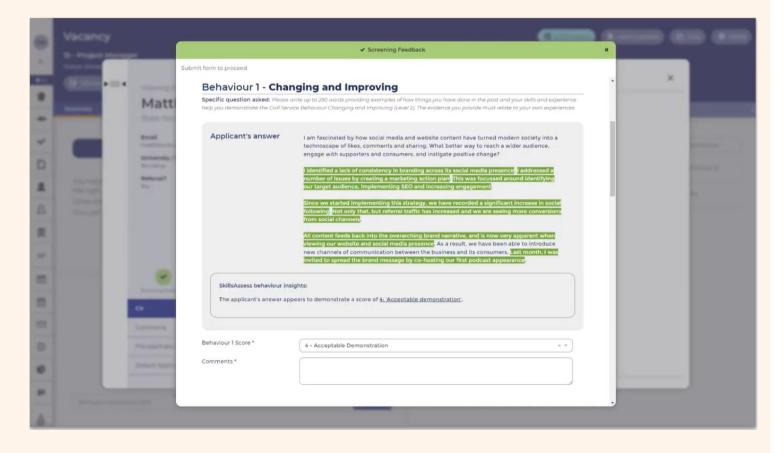
Benefits:

- Redeployment of skills to priority projects.
- Retention of key skills.
- Skills matching means fair evaluation.



ANALYSE CANDIDATE RESPONSES - HIGHLIGHT & RATE SKILLS.

SkillsAssess



Oleeo





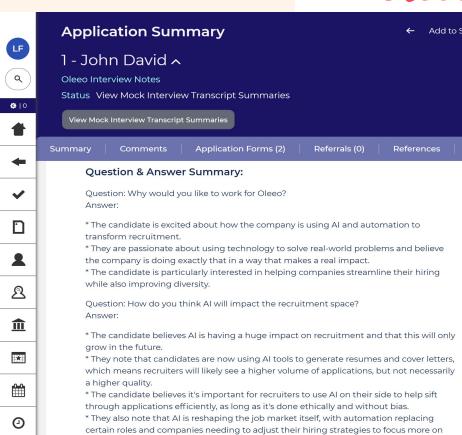




INTERVIEW NOTES.

Unlock richer insights. Interview Notes' Al structures key takeaways, ensuring consistent, objective data for faster, confident hiring decisions.

- Summarise Interviews.
- Recruiters and hiring managers are focused on the conversation and building rapport.
- Speed Up Application Review.
- Apply consistent interview notes style across candidates.
- Improved feedback to candidates.



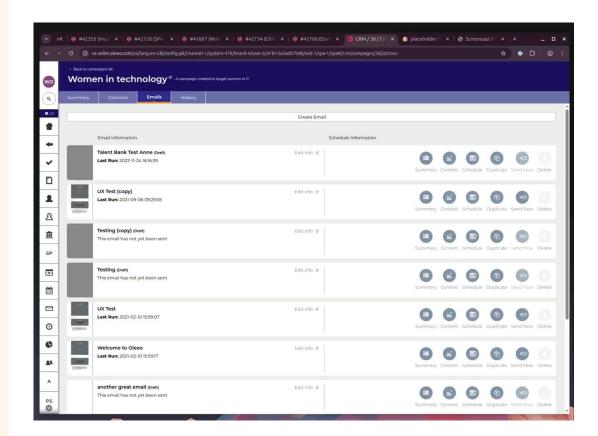
uniquely human skills like creativity, critical thinking, and emotional intelligence.

ENHANCING EXISTING FUNCTIONALITY.

An integrated Al Assistant directly into the CRM to help you build dynamic, engaging content with unprecedented ease and speed

- Chat style functionality to easily instruct the Al Assistant in Natural language.
- Supports in-frequent users to maximise functionality quickly.
- Assistant will be expanded to support broader functionality and build campaigns based of previous success and current vacancies.





Oleeo



THE ROAD AHEAD: AGENTIC AI – UNLOCKING NEW POSSIBILITIES.

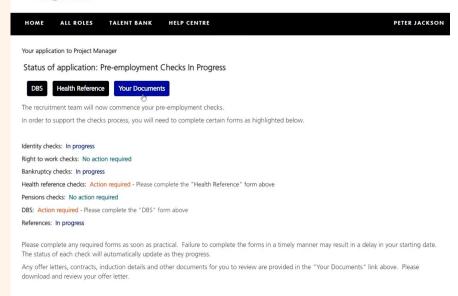


PEC CHECKING AGENT.

Automatically managing 1000's of candidates each day.

- Accelerated Onboarding: Drastically cuts time-to-start by automating complex verifications.
- Enhanced Compliance: Ensures robust, error-free checks and precise document collation.
- Reduced Admin Burden: Frees recruiters from manual, repetitive pre-employment tasks.
- Improved Candidate Experience: Provides a swift, seamless journey from offer to start.





SCREENING & SHORTLISTING AGENT.



Proposes screening & scoring criteria:

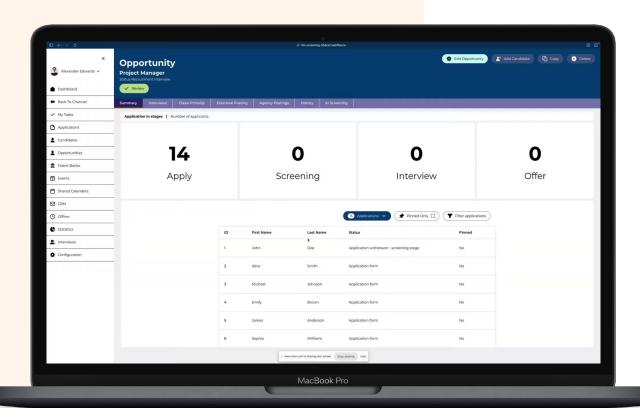
- When a new job is created, analyses the job description.
- Recommends screening & scoring criteria for human review and adjustment.

Summarises CV against criteria and recommends a fit score:

- Recommends a score for each criteria backed up by evidence summarised from the CV.
- For human review & adjustment.

List candidates in a proposed Order of Merit (OOM) for human review:

- Recommends a score for each element of OOM score along with evidence.
- For human review & adjustment.



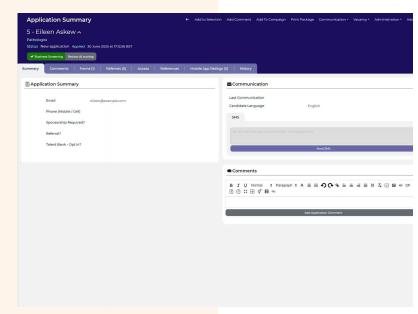
Saves time & reduces bias.



CONFIGURABLE MULTI-PURPOSE AGENTS.

Enabling an AI model to be configured into any process to support human decision making.

- To fit your processes & ways of working:
- Incorporate a selection of AI models and your prompts into...
- ...your decision actions & configuration to process any of your text fields...
- ...delivering recommendations, scores and actions for human review...
- ...cutting workload & time, improving decisionmaking & reducing bias.
- Current status: agents callable from decision actions as a proof of concept.



OLEEO INNOVATIONS.

These innovations will add value to your hiring processes by saving you time and improving candidate experience!

- OleeoQ AI -powered Chatbot
- Candidate Navigator
- SkillsAssess
- Oleeo VacancylQ
- Interview Notes



Oleeo



FINALÉ & THANK YOU!

Charles Hipps, Founder and CEO - Oleeo.

Want to ask Charles a question? Come and join the after party!

HUMAN-CENTRIC RESPONSIBLE AI.

Oleeo

Optimise the Human-Al partnership & enable adoption.



OLEEO VALUES.





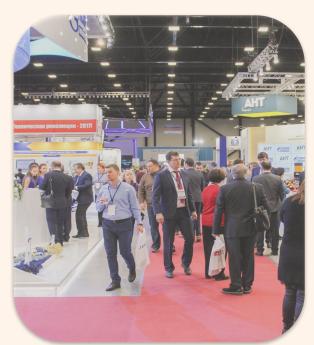
ONE TEAM

Strive to achieve highly valued work that exceeds our goals collaboratively.



TRUSTED ADVISORS

Always put the customer first by understanding and influencing their needs with integrity.



GAME CHANGING

Work with clients to offer intelligent talent acquisition technology that facilitates delivering great and diverse hires.







WE KNOW CHANGE IS NOT EASY. TELL US WHAT THE BARRIERS ARE & HOW WE CAN HELP.

- 1. Gain & maintain Senior Stakeholder support.
- 2. Know your legal & compliance processes.
- 3. Select the right "easy-to-adopt" Al project. I.e. Low
 - Behavioural change.
 - Data protection risk & compliance hurdles.
 - Failure impact.
 - o Cost.
 - A clear benefit.
- 4. Plan & implement expect compliance, validation, testing & review to take the longest.
- 5. Monitor, improve, educate, celebrate.
- 6. Share & learn with the community.
- 7. Go again on your next Al project.





AWARD WINNING RECRUITMENT TECHNOLOGY IN 2025.





Highest scores across: Scalability and Reliability, Customisation and Integration, Compliance and Analytics, Impact and Candidate Experience



We were up against: Eploy, Pinpoint, Talos360, Tribepad and Group GTI



Award winning in 2024 - Best Use of Technology and Best Supplier Partnership



CELEBRATING EXCELLENCE IN RECRUITMENT INNOVATION .

Recognizing our incredible customers leading the way in recruitment transformation!



Finalists:

- **#** UHB
- * Royal Papworth NHS Trust
- ***** Wiltshire Police

Highly Commended:

Newton

WINNERS:

Police Scotland - Best Recruitment Effectiveness



Finalists:

UAL

🌟 Mark Kunaseelan

WINNERS:

Police Scotland - Best Use of Technology

TOP OF YOUR COMMUNITY!







Oleeo

1st

Steve Brooks

Nottingham County Council

2nd

Mark Kunaseelan

University of the Arts London

3rd

Rebecca Tincknell

Newton



HOW DID WE DO?

Please complete this survey so we can continue to deliver inspiring events!





Thank you for coming!

Oleeo



DINNER & DRINKS: LET'S CELEBRATE OUR 30TH ON THE TERRACE!